Be Productive. Stay Connected.

Downtime. It can cripple productivity, stifle momentum, and generally, aggravate your team. So, let's eliminate it.



Your Xerox® Printer is a smart device — capable of connecting your entire team while handling routine tasks automatically.

By linking it to our diagnostic and performance monitoring, it can take your productivity to new levels — managing consumables, updating security, performing proactive maintenance, and enabling remote services.

It only takes a few steps to automate a dozen jobs for you that will minimize downtime.

MAXIMUM AVAILABILITY. MINIMAL HASSLE.

DISCONNECTED

"I can't print this critical document – there's no toner left. Who was supposed to order in more?"

CONNECTED

Receive supplies before you run out with **Automatic Supplies Replenishment**.



DISCONNECTED

"Who has time to check the meter readings? I need to get this project done."

CONNECTED

Instant,
accurate readings
automatically sent
with Automated
Meter Reading
and Billing.



Get the latest firmware installed automatically with Software and Security Updates.

DISCONNECTED

my printers are

software to

CONNECTED

using up-to-date

maintain a high

level of security?"

"How do I know that



DISCONNECTED

"The printer's still not working.
When will I be able to print?"

CONNECTED

Produce faster diagnosis, remote repairs, and onsite support with Proactive and Responsive Maintenance.



DISCONNECTED

"Why are we printing so much and how can we control it?"

CONNECTED

Get answers and set rules anytime with Dashboards, Notifications, and Reporting.

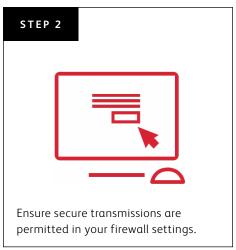


Note: Specific features are dependent on the Xerox® Offering.



3 steps. Total simplicity.







For more detailed instructions, visit xerox.com/remoteservices or get in touch with your local support center at xerox.com/contact.



24/7 CONNECTIVITY. ZERO WORRIES.

Connectivity without security is not an option for you. And protecting your work is something we take seriously. That's why we offer a safe way for device data to be sent to our ISO 27001-certified system to remove manual tasks and provide a better service and support experience, with no compromises.

You can rest assured knowing governments and security-minded organizations choose Xerox. In fact, security has been central to everything we do for more than 80 years — whether the threat is virtual or real, we've prepared for it.

Read more at https://www.xerox.com/security.

Stay connected and stay productive. We'll take care of the rest. Find out more at **xerox.com/remoteservices**.

REDUCE YOUR CARBON FOOTPRINT

Carbon emissions due to service site visits are eliminated with remote and proactive maintenance. CONNECTIVITY enables this and more.

YOUR DEVICES SEND THE FOLLOWING DATA VIA AN ENCRYPTED CHANNEL.

Your Xerox® Device only publishes necessary data. No document information or Personal Identifiable Information (PII) is sent.

- Print device identity
- Hardware and software configuration
- Meter and other usage counts
- Toner levels
- Device diagnostic data
- Maintenance status, alerts, and fault codes

See more details in our Remote Services Security white paper at **xerox.com/ remoteserviceswhitepaper**.

