

Be Productive. Stay Connected.

XEROX® DEVICE CONNECTIVITY
CAPABILITY BRIEF

Downtime. It can cripple productivity, stifle momentum, and generally, aggravate your team. So, let's eliminate it.



Your Xerox® Printer is a smart device — capable of connecting your entire team while handling routine tasks automatically.

By linking it to our diagnostic and performance monitoring, it can take your productivity to new levels — managing consumables, updating security, performing proactive maintenance, and enabling remote services.

It only takes a few steps to automate a dozen jobs for you that will minimize downtime.

MAXIMUM AVAILABILITY. MINIMAL HASSLE.

DISCONNECTED

"I can't print this critical document — there's no toner left. Who was supposed to order in more?"

CONNECTED

Receive supplies before you run out with **Automatic Supplies Replenishment**.



DISCONNECTED

"Who has time to check the meter readings? I need to get this project done."

CONNECTED

Instant, accurate readings automatically sent with **Automated Meter Reading and Billing**.



DISCONNECTED

"How do I know that my printers are using up-to-date software to maintain a high level of security?"

CONNECTED

Get the latest firmware installed automatically with **Software and Security Updates**.



DISCONNECTED

"The printer's still not working. When will I be able to print?"

CONNECTED

Produce faster diagnosis, remote repairs, and onsite support with **Proactive and Responsive Maintenance**.



DISCONNECTED

"Why are we printing so much and how can we control it?"

CONNECTED

Get answers and set rules anytime with **Dashboards, Notifications, and Reporting**.



Note: Specific features are dependent on the Xerox® Offering.

xerox™

3 steps. Total simplicity.

STEP 1



Connect your Xerox® Device to your network.

STEP 2



Ensure secure transmissions are permitted in your firewall settings.

STEP 3



Verify that you are connected.

For more detailed instructions, visit xerox.com/remoteservices or get in touch with your local support center at xerox.com/contact.



24/7 CONNECTIVITY. ZERO WORRIES.

Connectivity without security is not an option for you. And protecting your work is something we take seriously. That's why we offer a safe way for device data to be sent to our ISO 27001-certified system to remove manual tasks and provide a better service and support experience, with no compromises.

You can rest assured knowing governments and security-minded organizations choose Xerox. In fact, security has been central to everything we do for more than 80 years — whether the threat is virtual or real, we've prepared for it.

Read more at <https://www.xerox.com/security>.

Stay connected and stay productive. We'll take care of the rest.
Find out more at xerox.com/remoteservices.

**REDUCE YOUR
CARBON FOOTPRINT**



Carbon emissions due to service site visits are eliminated with remote and proactive maintenance. CONNECTIVITY enables this and more.

**YOUR DEVICES SEND THE
FOLLOWING DATA VIA AN
ENCRYPTED CHANNEL.**

Your Xerox® Device only publishes necessary data. No document information or Personal Identifiable Information (PII) is sent.

- Print device identity
- Hardware and software configuration
- Meter and other usage counts
- Toner levels
- Device diagnostic data
- Maintenance status, alerts, and fault codes

See more details in our Remote Services Security white paper at xerox.com/remoteserviceswhitepaper.